

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 1 of 29

Vendor/Client:

ZHONGSHAN SHI SONGLIN FURNITURE CO., LTD
B BLOCK, JINLI INDUSTRIAL ZONE,
NO.105, SANXING RD.SALIANG VILLAGE,
SANIJIAO TOWN, ZHONGSHAN CITY,
GUANGDONG PROV., CHINA 528400

PASS

Sample Description:	COMM MESH BACK EXEC, /BLACK	COC REQUIRED	Yes
Vendor Name:	ZHONGSHAN SHI SONGLIN FURNITURE CO., LTD	Buyer:	OFFICE MAX
Manufacturer Name:	ZHONGSHAN SHI SONGLIN FURNITURE CO., LTD	Barcode Number:	011491067663
Country of Origin:	CHINA	PO Number:	2087350568
Destination:	USA	Expiry Date:	1 YEAR
Style No:	OM06766	SKU Number:	24114780
Testing Type:	Initial Test	Protocol Number:	OMX-2019-V1.0
Testing Items:	Protocol Test		
Sample Receiving Date:	Jun.27, 2013; Jul.10, 2013; Aug.13, 2013		
Testing Period:	Jun.27, 2013 to Aug.13, 2013		
Retest	No		

RESULT: PASS ☒ FAIL ☐

SUMMARY:

When tested as specified, the submitted sample said to be "COMM MESH BACK EXEC, /BLACK" **fulfill** the requirement(s) in Protocol No.OMX-2019 revision No.1.0.

The overall rating was based on those tests conducted.

Test Requested, Test Method and Test Results:

Please refer to the following page(s).

Signed for and on behalf of
SGS-CSTC Co., Ltd.



Bill Wang
Approved signatory

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 2 of 29

RESULT DETAILS:

Test Conducted: Office Max Protocol for Commercial Office Chairs (Protocol No.: OMX-2019-V1.0)

Test Property	Test Method	Test Principle / Requirements	Results
SCOPE: This protocol is applicable for the swivel chair, accent chair, drafting stool, massage chair, which are intended for commercial office use. REFERENCE: Where there are not the applicable US and Canada standards, SGS have chosen the most relevant International standards to assess the product safety and performance. For undated references, the latest edition of the referenced document (including any amendments) applies.			
SUPPLEMENT PROTOCOLS			
* Children's Product (Non-toys)	Applicable sections from SGS Protocol OMX-1015	Product to be tested against all applicable requirements of this protocol	N/A
Note: Additional cost, sample size & TAT may be required if testing to 1 or more supplemental protocol is necessary. Please refer to the above referenced supplemental protocol(s) for additional information.			
REGULATORY REQUIREMENTS			
US			
* CA Prop 65	Applicable Section from SGS California Proposition 65 Master File	All samples shall be reviewed against the requirements of California Proposition 65 to determine if additional testing or labeling is required.	N/A
* Lead Content In Paint Or Other Similar Surface Coating Materials	ASTM E 1645/1613	16 CFR 1303: Lead content: $\leq 0.009\%$ by weight	PASS See test results 1
* Toxics in Packaging Clearing House Legislation (For Packaging Material Only)	EPA 3050B/3052/3060	The total content of Pb+Hg+Cd+Cr(VI) in packaging and packaging components shall comply with TPCH legislation and not exceed 100mg/kg.	N/T
*Flammability	CA. Technical Bulletin 117	Must comply with regulations.	PASS See test results 2
Canada			
N/A			
LABELING			
OMX Lingual Requirement	Client Specification	Canada: English and French must be presented for warranty, warranty registration cards, and warning and assembly instructions. United States: English and Spanish must be presented for warranty, warranty registration cards, and warning and assembly instructions. Note: Non-private items are not required to have Spanish.	PASS

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 3 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Plastic Bag Suffocation Warning	Client's Specification	If plastic bags with a diameter of 5 inches or greater (measured with bag laid flat) and thickness is an average less than one mil, the following warning statement (or practical equivalents) must be printed in English, French or/ and Spanish regarding to the country of destination. All languages must be in the same font size, with equal presentation. "WARNING: To avoid danger of suffocation, keep this plastic bag away from babies and children. Do not use this bag in cribs, beds, carriages or play pens. This bag is not a toy." The warnings shall be printed in an appropriate font size such that they are clearly visible and readable. Note: For Canada, the bag shall be made from film that is at least 0.75 mil thick.	PASS Only soft-copy was provided
Labeling: UPC	Visual Inspection & Scan Tester	Shall be present and scannable.	PASS
Verify Label Claims (If Claimed)	Visual Check/Actual use	All designs and features must conform to actual claim. Note: Composition verification is not required.	PASS
US			
One Time Use Products Fair Packaging and Labeling Act OR All Other Products Uniform Packaging and Labeling Regulations	F.P. & L. Act (16 CFR 500) or, NIST Uniform Laws and Regulations Handbook 130	Should be legibly and durably marked with the following information: <ul style="list-style-type: none"> Manufacturer, Packer, or Distributor's Name & Address (City, State & Zip) must be visible at point of purchase Product identification Net quantity of the contents shall be expressed in terms of weight or mass, measure, numerical, or combination so as to give accurate information to facilitate consumer comparison (U.S. and metric units) Note: Per client's specification, this test will be reported as information only if product identification is not provided	PASS
Country of Origin Marking	Customs Regulations 19 CFR Part 134 / Section 304 of the Tariff Act of 1930, as amended (19 USC 1304)	For product imported into the United States (Unless excepted) shall be marked in a conspicuous place as legibly, indelibly, and permanently as the nature of the article (or container) will permit, in such a manner as to indicate to the ultimate purchaser in the United States the English name of the country of origin of the article. It shall be visible at point of purchase.	PASS

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

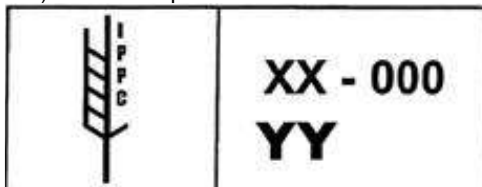
Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 4 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Certification of Solid Wood Packing Material Exported from the PRC, including Hong Kong	7 CFR 319.40-3	<p>Any merchandise accompanied by solid wood packing material exported to the U.S. must meet the following requirements: The wood packaging material must be marked in a visible location on each article, preferably on at least two opposite sides of the article, with a legible and permanent mark that indicates that the article meets the requirements of this paragraph. The mark must be approved by the International Plant Protection Convention in its International Standards for Phytosanitary Measures to certify that wood packaging material has been subjected to an approved measure, and must include a unique graphic symbol, the ISO two-letter country code for the country that produced the wood packaging material, a unique number assigned by the national plant protection agency of that country to the producer of the wood packaging material, and an abbreviation disclosing the type of treatment (e.g., HT for heat treatment or MB for methyl bromide fumigation). The currently approved format for the mark is as follows, where XX would be replaced by the country code, 000 by the producer number, and YY by the treatment type (HT or MB). See example below.</p> <div data-bbox="713 1176 1197 1361" data-label="Image">  </div> <p>Exemptions: WPM made entirely of manufactured wood material (e.g. particle board, plywood, oriented strand board), wine and whiskey barrels, or WPM made entirely of thin pieces of wood, (6mm thickness or less) is exempted from the treatment and marking requirements. WPM made of Canadian origin wood is also exempted from the treatment/marketing requirements. Informational purposes only. Verified only at time of inspection as applicable.</p>	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 5 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Interpretations of Magnuson-Moss Warranty Act	16 CFR 701	<p>If a warranty is included with the product, the warranty must comply with regulation.</p> <ol style="list-style-type: none"> 1. As a warrantor, you must designate, or title, your written warranty as either "full" or "limited." 2. As a warrantor, you must state certain specified information about the coverage of your warranty in a single, clear, and easy-to-read document: <ol style="list-style-type: none"> a. What does the warranty cover/not cover? b. What is the period of coverage? c. What will you do to correct problems? d. How can the customer get warranty service? e. How will state law affect your customer's rights under the warranty? <p>Acceptable boilerplate for part e: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.</p>	PASS
California Proposition 65	Title 22, Sec. 12601, Article 6 California Code of Regulations	<p>The statute states that no person in the course of doing business shall knowingly and intentionally expose any individual to a chemical known to the state (California) to cause cancer or reproductive toxicity without first giving a clear and reasonable warning. OEHHA has established safe harbor levels (levels of exposure that trigger the warning requirement) for some, but not all, listed chemicals. When applicable the consumer product must carry a warning label that must comply with Title 22, Article 6 of the Regulation, Clear and Reasonable Warnings.</p> <p>This is for information only; compliance to the California Proposition 65 has not been verified unless expressly stated herein.</p>	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 6 of 29

Test Property	Test Method	Test Principle / Requirements	Results
<p>Declaration and Labeling Requirements for Fabricators (CARB requirement for Composite Wood Products)</p> <p>Note: Fabricator is anyone including individuals and/or companies that use composite wood products to make finished goods such as furniture, cabinets, doors, etc.</p>	<p>Title 17, CA Code of Regulations, Section 93120.7(d) Fabricator Label Requirements</p>	<p>Declaration and label review is only required if Composite Wood(HWPW-VC,HWPW-CC,PB,MDF,Thin-MDF) is present in the sample</p> <p>✧ Declaration:</p> <p>Composite wood manufacturer and Fabricators must provide a completed Declaration Form to his buyer if Composite wood is present in the product.</p> <p>The declaration must include on the bill of lading or invoice:</p> <p>(1) the CARB assigned number of the approved third party certifier, (SGS No. TPC-014)</p> <p>(2) a statement that the composite wood products comply with the applicable Phase 1 or Phase 2 emission standard specified in section 93120.2(a) and, if applicable, were made using ULEF resins or noadded formaldehyde based resins.</p> <p>(3) the lot number</p> <p>(4) buyer</p> <p>(5) date</p> <p>✧ Labeling:</p> <p>- An acceptable label must be present on the product and/or the outer packaging.</p> <p>- If a label is present, it shall consist of a stamp, tag, or sticker and be in English. A bar code cannot replace the label information.</p> <p>- Labeling shall be provided on:</p> <ul style="list-style-type: none"> - the finished goods, OR - their packaging <p>-The label shall include:</p> <ul style="list-style-type: none"> - "Name of Fabricator" or Responsible Party: - "Date of Production" for the finished good: - a statement of compliance which includes identification of the state ("California", "CA" , Calif." , "CARB", or equivalent) <p>section code 93120 for Formaldehyde</p> <ul style="list-style-type: none"> - (If Applicable) Has No Added Formaldehyde based resins (NAF) or Ultra Low Emitting Formaldehyde based resins (ULEF). <p>Example:</p> <div style="border: 1px solid black; padding: 5px;"> <p>Company ABC 06/2009 California 93120 compliant for formaldehyde OR California 93120 compliant for formaldehyde. ULEF-based products</p> </div> <p>For finished goods, if a label is NOT present, the Vendor shall indicate if the raw</p>	<p>N/A</p>

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 7 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Bedding Tag / Flammability Tag	State Bedding Laws / CA Home Furnishings and Thermal Insulation Act	Must be included if it contains filling material. Label must comply with the label format. The label shall be securely affixed to the article in a location which is clearly visible to the consumer. Vendor must submit the documentation so that verify whether the product has been registered in the following five states: California, Utah, Pennsylvania, Virginia and Ohio, as well check the effective date of the license.	PASS Only soft-copy was provided
Pennsylvania: Bedding & Upholstery Uniform Registry Number	Title 34 Pa. Code, Sec. 47.32	The Commonwealth approves and recognizes the uniform registry number and will accept the registration number issued by another state if the registrant so desires, and if such registration follows the policy of uniform registration. This policy is intended to benefit the registrant by requiring but one registration to be imprinted on the law labels used, regardless of where the merchandise may be shipped. The registration number shall be preceded by the name of the state, which may be abbreviated, issuing registration number, and if the factory is located in another state than that issuing the registration number, then the name of the state in which the factory is located shall follow the registration number in parenthesis. The Commonwealth will accept the permit number issued by another state if the applicant so desires and if approval is granted and a Commonwealth sterilization or disinfection permit is issued to applicant bearing the number. Products include mattresses, pillows, bolsters, feather beds, and other filled bedding, cushions, upholstered furniture and bulk materials intended for use in such products intended for sale or lease. Report the state and the registration number. The registration number is not verified. If the label law does not include both the state and the registration number then the sample shall be reported as fail.	PASS
Canada			
N/A			

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 8 of 29

Test Property	Test Method	Test Principle / Requirements	Results
PHYSICAL CHARACTERISTICS			
Total Weight	Measurement	+/- 5% of labeled claim (lbs and grams or kg). If the sample has no labeled claim then the result of this test is reported for reference only; the result is not rated.	No claim; Actual: 49.27 lbs (22.35 kg)
Dimensions (L x W x H): Overall	Measurement	Report the result. Sample must be +/- 5% of labeled claim (inches and cm or m). If the sample has no labeled claim then the result of this test is reported for reference only; the result is not rated.	No claim: Actual: 28-3/4"-31" Lx26" - 28"Wx39"-45" H
Type: Material	Visual Inspection	Material of the sample shall match label claimed. If no labeled claim is made, then the report the material and the result of this test is reported for reference only; the result is not rated. Not all materials can be verified without additional testing. Report materials that are not able to be verified.	No claim; Actual: Plastic + Metal
Color	Visual Inspection	Color of the sample shall match label claimed. If no labeled claim is made, then report the color, and the result of this test is reported for reference only; the result is not rated.	PASS Claim: Black Actual: Black
CONSTRUCTION QUALITIES			
Workmanship	Visual Inspection	Sample shall be free of major cosmetic defects, which may impact customer satisfaction with the product. Sample is checked for workmanship in "as received" condition.	PASS
Parts Inventory	Actual use	All parts and components required to complete the assembly and to operate the unit as intended must be present. Report the actual components within a set, note any discrepancies. If no inventory list is supplied with the product, attempt to assemble the product and report any observed missing parts. Inability to assemble and operate the product will be reported as a failure.	PASS
US			
Sharp Points	16 CFR 1500.48 (d) (Modified)	Test samples shall have no accessible hazardous and nonfunctional sharp points as received or after use and abuse testing. Modified Application: "as received only".	PASS
Sharp Edges	16 CFR 1500.49 (d) (Modified)	Test samples shall have no accessible hazardous and nonfunctional sharp edges as received or after use and abuse testing. Modified Application: "as received only."	PASS
Canada			
N/A			

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 9 of 29

Test Property	Test Method	Test Principle / Requirements	Results
PERFORMANCE TESTING			
Adhesive Performance for Removable Label	Client's requirements	The purpose of this procedure is to verify either the removable labels do not peel, or not leave residue or deformation (coating or surface puckering) to the sample, and do not cause damage to printing on the sample. Report as PASS if the removable labels do not peel, or do not leave residue or deformation (coating or surface puckering) on any of the samples, and do not cause damage to printing on the product. Report as FAIL if the removable labels peel, leaves residue or deformation (coating or surface puckering) to any samples, or causes damage to printing on any of the product.	N/A
Performance Test	Actual use	The purpose of this procedure is to verify that the product performance as intended, and meets all verifiable labeled claims. This method applies to the basic functions of all products, and to products that bear labeled claims that are verifiable by reasonable means. Report sample as PASS if the product performs as intended, and meets all verifiable labeled claims. Report sample as FAIL if the product does not perform as intended, or meet all verifiable labeled claims. Notes: 1) When reviews products for safety, consideration is given to reasonably foreseeable misuse of the product. However from a practical standpoint, it must be recognized that use of a product in ways that are outside of its intended application or that are imprudent in any way are beyond the scope of the test program. 2) Normally, a product is tested to verify all labeled claims. However, where lack of appropriate test equipment or program details limit the laboratory ability to test all claims, the laboratory will either modify tests with existing equipment, subcontract specific tests to an approved subcontractor or not verify all labeled claims. 3) List all claims that were not verified.	PASS
Finger Entrapment (Only applicable those products intended for children/teen less than 14 years of age)	In – house method	If such clearances admit ¼ inch diameter rod, they shall also admit a ½ inch diameter rod in order to prevent the trapping of fingers. The clearances shall be tested during normal use and during the process of storage.	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 10 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Moisture Content for Solid Wood Products	In house method	After placing the sample in a testing laboratory atmosphere for 48 hours, use a calibrated moisture meter, take 3 readings from different location on the sample, and calculate the average moisture content. OfficeMax requirement: Shall be less than 14%. As applicable to samples containing wood.	N/A
High Humidity & High Temperature Test	In – house method	The purpose of this procedure is to verify that a product, after exposure to heat and high humidity for a specified time period, continues to perform its intended function and remains cosmetically acceptable: 50C (122F) and 80% Relative Humidity for 24 hours. Checking shall be done after remove the sample out the chamber and place the room temperature (23±2 C) for 2 hours. Note: The test can be conducted on the components if the sample is so large that it can't be placed into the chamber.	PASS
Stalled Rotor Test (Only applicable for massage chair)	In House Method	One of the massager's motor is taken for this specific test. It's motor shall be stalled for 30 seconds. The motor shall not become a fire hazard.	N/A
Switch On-Off (Only for massage chair)	In House Method	Should not have abnormal condition occurred during 100 On-Off cycles.	N/A
*Resistance To Corrosion Metal Parts (Only requested by OMX)	ASTM B117	After 24 hours in 1% salt spray (fog), there shall be no signs of major corrosion.	N/R
*Headrest Static Load Test (If applicable)	In House Method	Apply a backward force of 200 N (45 lbs) to the center of headrest, using a loading pad 100 mm in diameter, for 1 min. No loss of serviceability after tested.	N/A
*Adjusting and locking devices, e.g. Lumbar adjusting, Arm adjusting, seat adjusting, back adjusting, headrest adjusting etc. (If applicable)	Actual use	Movable and adjustable parts shall be so made that injuries are avoided, and inadvertent separation of parts is impossible. Adjustment controls shall be easily adjusted by the occupant from the seated position. The adjustable devices shall be no loss of serviceability after actual use of 100 cycles according to instruction.	PASS
* Adhesion Test by 3M Transparent Tape 600 (For Paint, Coating and surface decorated) – If applicable	ASTM D3359 (Mod.)	Using 100-grid test method, each grid is 1 mm x 1 mm. after the test, no more than 10 grids of painting, powder coating or surface decorated are detached.	PASS

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 11 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Commercial Office Chair (with reference to ANSI BIFMA X5.1:2011)			
<i>Note: These tests are only applicable to those chairs claimed as commercial office use, so the corresponding test loads with 1.1 times were required by Office Max based on the tests of ANSI BIFMA X5.1:2011.</i>			
Back Strength Test - Static - Type I (Functional Load)	ANSI/BIFMA X5.1 -2011 Clause 5	No loss of serviceability when 979 N (220 lbs.) is applied for 1 min. Applied 90° to the back at 16 in. above the seat.	PASS
Back Strength Test – Static – Type I (Proof Load)	ANSI/BIFMA X5.1 -2011 Clause 5	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when 1467 N (330 lbs.) is applied for 1 min. Applied 90° to the back at 16 in. above the seat.	PASS
Back Strength Test – Static – Type II & III (Functional Load)	ANSI/BIFMA X5.1 -2011 Clause 6	No loss of serviceability when 734 N (165 lbs.) is applied for 1 min. Applied 90° to the back at 16 in. above the seat.	PASS
Back Strength Test – Static – Type II & III (Proof Load)	ANSI/BIFMA X5.1 -2002 Clause 6	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when 1223 N (275lbs.) is applied for 1 min. Applied 90° to the back at 16 in. above the seat.	PASS
Base Test – Static	ANSI/BIFMA X5.1 -2011 Clause 7	No sudden and major change in the structural integrity under 12210 N (2750 lbs.) compression for 1 min. The weight is then removed and reapplied for 1 min. The center column may not touch the test platform during load applications.	PASS
Drop Test – Dynamic (Functional Load)	ANSI/BIFMA X5.1 -2011 Clause 8	No loss of serviceability when 112 kg (248 lbs.) weight free falls from 6 in height to the center of the seat.	PASS
Drop Test – Dynamic (Proof Load)	ANSI/BIFMA X5.1 -2011 Clause 8	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when 150kg (330 lbs.) weight free falls from 6 in height to the center of the seat.	PASS
Swivel Test – Cyclic	ANSI/BIFMA X5.1 -2011 Clause 9	No loss of serviceability after 60,000 cycles of rotation (360°) under a 124 kg (275 lbs.) load on the seat at its max. height. Seat shall then withstand another 60,000 cycles of rotation at its lowest seating position. Total 120,000 cycles.	PASS
Tilt Mechanism Test – Cyclic – Type I & II	ANSI/BIFMA X5.1 -2011 Clause 10	No loss of serviceability after 300,000 cycles under a 112 kg (248 lbs.) load to the center of the seat	PASS
Seat Impact Test – Cyclic	ANSI/BIFMA X5.1 -2011 Clause 11.1	No loss of serviceability in 100,000 cycles impact. A weight of 63 kg (138 lbs.) free falls onto the seat from 1.2 in. height.	PASS
Front Corner Load Ease Test – Cyclic – Off Center	ANSI/BIFMA X5.1 -2011 Clause 11.2	No loss of serviceability after load each seat front corner with 807 N (182 lbs.) for 20,000 cycles, total 40,000 cycles. Note: this test is done after “Impact test” on the same sample.	PASS

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 12 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Stability Test - Rear Stability for Type III Chairs	ANSI/BIFMA X5.1 -2011 Clause 12.3.1	Load the chair with 6 disks, apply a horizontal force to the highest disk, The location of the force application is 6 mm (0.25 in.) from the top of the disk. For chairs with seat height less than 710 mm (28.0 in.), calculate the force as follows: • $F = 0.1964 (1195 - H)$ Newton. H is the seat height in mm. • $[F = 1.1 (47 - H)$ pounds force.]. H is the seat height in inches. For chairs with seat height equal to or greater than 710 mm (28.0 in.), a fixed force of 93 N (20.9 lbf.) shall be applied. The chair shall not tip over.	PASS F=140N
Stability Test - Rear Stability for Type I and II Chairs	ANSI/BIFMA X5.1 -2011 Clause 12.3.2	Load the chair with 13 disks, place the first disk on the seat so it touches the support fixture. The chair shall not tip over.	PASS
Stability Test – Front Stability	ANSI/BIFMA X5.1 -2011 Clause 12.4	The chair is obstructed with a 13mm (½ in.) obstruction to the chair casters/legs. A downward load of 600N (135 lbs.) is centered 60mm (2.4 in.) from the seat front center edge. The seat shall withstand a 20N (4.5 lbf.) horizontally from the front seat edge without tipping.	PASS
Arm Strength Test Vertical – Static (Functional Load)	ANSI/BIFMA X5.1 -2011 Clause 13	No loss of serviceability when 825 N (186 lbs.) is applied for 1 min. The vertical load is uniformly applied along a 127mm (5 in.) length at the apparent weakest point.	PASS
(Arm Strength Test Vertical –Static (Proof Load)	ANSI/BIFMA X5.1 -2011 Clause 13	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when 1238 N (278 lbs.) is applied for 1 min. The vertical load is uniformly applied along a 127mm (5 in.) length at the apparent weakest point.	PASS
Arm Strength Test Horizontal – Static (Functional Load)	ANSI/BIFMA X5.1 -2011 Clause 14	No loss of serviceability when 490 N (110 lbs.) for 1 min. is applied horizontally outward to the armrest at the most forward point of the armrest.	PASS
Arm Strength Test Horizontal – Static (Proof Load)	ANSI/BIFMA X5.1 -2011 Clause 14	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when 734 N (165 lbs.) for 1 min. is applied horizontally outward to the armrest at the most forward point of the armrest.	PASS
Back Durability Test – Cyclic – Type I	ANSI/BIFMA X5.1 - 2011 Clause 15	No loss of serviceability in 120,000 cycles with a 112 kg (2248 lbs.) in the center of the seat and a 490 N (110 lbf.) 90° to the center of the chair back. For chairs with a back width greater than 406mm (16 in.), test at the center of chair back for 80,000 cycles and then 102mm (4 in.) off-center 40,000 cycles, half to each side.	PASS

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing /inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 13 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Back Durability Test – Cyclic – Type II & III	ANSI/BIFMA X5.1 – 2011 Clause 16	No loss of serviceability in 120,000 cycles with a 112 kg (248 lbs.) in the center of the seat and a 367 N (83 lbf.) 90° to the center of the chair back. For chairs with a back width greater than 406mm (16 in.), test at the center of chair back for 80,000 cycles and then 102mm (4 in.) off-center 40,000 cycles, half to each side.	PASS
Caster / Chair Base Durability Test For Pedestal Base Chair	ANSI/BIFMA X5.1 - 2011 Clause 17.1	No loss of service after 2,000 cycles over a hard surface with 3 obstacles and 98, 000 cycles over a smooth hard surface without obstacles under a 124 kg (275 lbs.) load on the seat. Test stoke is 762mm (30 in.) minimum. The caster should not separate under 22N (5 lbs.) pulling force in line with the caster stem after the cycling test.	PASS
Caster / Chair Base Durability Test For Chairs with Legs	ANSI/BIFMA X5.1 - 2011 Clause 17.2	No loss of service after 2,000 cycles over a hard surface with 2 obstacles and 98, 000 cycles over a smooth hard surface without obstacles under a 124 kg (275 lbs.) load on the seat. Test stoke is 762mm (30 in.) minimum. The caster should not separate under 22N (5 lbs.) pulling force in line with the caster stem after the cycling test.	N/A
Leg Strength Test – Front Load (Functional Load)	ANSI/BIFMA X5.1 - 2011 Clause 18.3	No loss of serviceability when a force of 367 N (83 lbf.) is applied to each front leg individually for 1 minute.	N/A
Leg Strength Test – Front Load (Proof Load)	ANSI/BIFMA X5.1 - 2011 Clause 18.3	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when a force of 553 N (124 lbf.) is applied to each front leg individually for 1 minute.	N/A
Leg Strength Test – Side Load (Functional Load)	ANSI/BIFMA X5.1 - 2011 Clause 18.4	No loss of serviceability when a force of 367 N (83 lbf.) is applied once to each front and rear leg individually for 1 minute.	N/A
Leg Strength Test – Side Load (Proof Load)	ANSI/BIFMA X5.1 - 2011 Clause 18.4	No sudden and major change in the structural integrity (loss of serviceability is acceptable) when a force of 553 N (124 lbf.) is applied once to the front and rear leg individually for 1 minute.	N/A
Footrest Static Load Test – Vertical-Functional load (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 19.4.1	Apply a force F1 of 490 N (110 lbf.) uniformly along a 102 mm (4 in.) distance along the footrest but not greater than 51 mm (2 in.) from the outside edge at the apparent weakest point of the structure for one (1) minute in the vertical downward direction, maintain force F1 and apply an additional force F2 of 490 N (110 lbf.) to the footrest at the opposing position for an additional one (1) minute. There shall be no loss of serviceability or sudden loss of footrest height.	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 14 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Footrest Static Load Test – Vertical-Proof load (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 19.4.3	Apply a force of 1467 N (330 lbf.) uniformly along a 102 mm (4 in.) distance along the footrest but not greater than 51 mm (2 in.) from the outside edge at the apparent weakest point of the structure for one (1) minute in the vertical downward direction. The load applied once shall cause no sudden and major change in the structural integrity of the unit. Loss of serviceability is acceptable.	N/A
Footrest Durability Test – Vertical – Cyclic (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 20	No loss of serviceability after 50,000 cycles of a 979 N (220 lbf) load vertical along 102mm (4 in.) length of the footrest at the apparent weakest point of the structure.	N/A
Arm Durability Test – Cyclic	ANSI/BIFMA X5.1 - 2011 Clause 21	No structural breakage or loss of serviceability when a force of 440 N (99 lbf.) is applied to each arm at a 10° angle $\pm 1^\circ$ for 60,000 cycles	PASS
Out Stop Tests For Chairs With Manually Adjustable Seat Depth (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 22	Place 77 kg (1169 lb.) rigid mass in the center of the seat, 28 kg (61 lbf.) hanging weight shall be held at its most rearward position, then released, permitting it to move forward rapidly and impact the out stops. Repeat for a total of 25 cycles. There shall be no loss of serviceability to the unit.	PASS
Tablet Arm Static Load Test (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 23	Apply a load of 75 kg (165 lb.) through a 203 mm diameter area 25 mm from the edge of the surface at its apparent weakest point, for five (5) minutes. Shall cause no sudden and major change in the structural integrity of the chair at the first load, and after performing the test, the tablet arm must allow egress from the unit; other losses of serviceability are acceptable.	N/A
Tablet Arm Load Ease Test – Cyclic (If applicable)	ANSI/BIFMA X5.1 - 2011 Clause 24	A 377 N (85 lb.) bag shall be raised until the entire weight is off the tablet surface and then eased (without impact) onto the surface, repeat for a total of 100,000 cycles without loss of serviceability to the unit.	N/A
Upholstery Performance Tests (Note: These tests as below don't need conducting if no additional request from Office Max. But the colorfastness to crocking shall be tested if the upholstery is the fabric)			
Colorfastness to Crocking (Applicable to Fabric, Leather, Leatherette)	AATCC 8 Edition: 2005	Dyed Textiles – Dry: Min 4.0, Wet: Min 3.0 Print Textiles or Denim Textiles – Dry: Min 3.0, Wet: Min 2.0 Genuine or Suede Leather – Dry: Min 3.0, Wet: Min 2.0 Synthetic Leather – Dry: Min 4.0, Wet: Min 3.0	PASS See test results 3

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 15 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Colorfastness to Light: 20 AFU (Applicable to Fabric, Leather, Leatherette)	AATCC 16, Option 3 Edition: 2006	Material does not fade excessively when exposed to light @ 20 AFU. Note: 2.0 Min.	N/T
Colorfastness to Water Spotting (Applicable to Fabric, Leather, Leatherette)	AATCC 104 Edition: 2004	Shade Change: 4.0 Min Staining: 3.0 Min Self-Staining: 4.5 Min	N/T
Fabric Strength: (Length & Width)	ASTM D5034-95 (R2001)	Minimum 50 lbs / in.	N/T
Seam Strength (Applicable to Fabric, Leather, Leatherette)	ASTM D1683-04	Minimum 30 lbs	N/T
Tear Strength: (Length & Width) (For Most Fabrics Except Leather)	ASTM D1424-96 (R2004)	6.0 lbs (Minimum)	N/T
Abrasion Resistance (Applicable to Fabric, Leather, Leatherette)	ASTM D3884-01e1	Abradant: H18, head wt: 500g 200 cycles for leather, corduroy and vinyl only 300 cycles for other fabrics Must have less than 10% weight loss	N/T

Additional Class 2 Power Units Tests: UL 1310 (as applicable)

LABELING			
US			
Rating	UL 1310, Sec. 50	The electrical ratings of a unit shall include: primary or input voltage or input voltage range; primary or input frequency expressed in hertz, Hz, cycles-per-second, cps, cycles/second, or c/s; output in amperes, voltamperes or watts for each output; and output voltage for each output in alternating or direct current. Exception: When a battery charger is configured for use as part of a specific system and the battery is evaluated as part of the system, or when the charger is marked for use with a specific battery pack, the output ratings are not required to be marked on the charger.	N/A
Markings & Instructions	UL 1310, Sec. 51, 52, 54, 65 & 66	Shall provide applicable marking requirements and instructions as listed in UL 1310, Sections 51, 52, 54, 65 & 66.	N/A
PERFORMANCE TESTING			
Leakage Current Test	UL 1310, Sec. 26	The leakage current of a unit shall not be greater than: a) 0.5 mA for a portable unit; or b) 0.75 mA for a stationary unit.	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 16 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Normal Temperature Test	UL 1310, Sec. 33 (Modified)	The maximum temperature rise for the sample shall not be greater than the following: Surface Temperature, Metal: 30 °C (54 °F) Surface Temperature, Nonmetallic: 50 °C (90 °F) Wood or similar material: 65 °C (117 °F) Modification: Only surfaces that the consumer can reach via hand are tested.	N/A
Dielectric Voltage Withstand Test	UL 1310, Sec. 34	The unit shall withstand for 1 minute without breakdown, 1000 volts AC plus two times the maximum rated voltage.	N/A

Additional Motor-Operated Massage and Exercise Machines Tests: UL 1647 (as applicable)

LABELING			
Markings & Instructions	UL 1647, Sec. 31, 53 & 54	Shall provide applicable marking requirements and instructions as listed in UL 1647, Sections 31, 53 & 54.	N/A
PERFORMANCE TESTING			
Leakage Current Test	UL 1647, Sec. 33	The leakage current of a unit shall not be more than: a) 0.5 milliampere for an ungrounded 2-wire appliance b) 0.5 milliampere for a grounded 3-wire portable appliance, and c) 0.75 milliampere for a grounded 3-wire appliance: 1) employing a standard attachment plug rated 20 amperes or less and 2) Intended to be fastened in place or located in a dedicated space.	N/A
Input Test	UL 1647, Sec. 36	The current or wattage input to an appliance shall not be more than 110 % of the rated value when the appliance is operated under the condition of maximum normal load.	N/A
Surface Temperature Test	UL 1647, Sec. 38.1-38.2	During the temperature test, the temperature of a surface that may be contacted by the user shall not be more than the value specified in 38.2 or Table 38.1, as applicable.	N/A

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Documents.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 17 of 29

Test Property	Test Method	Test Principle / Requirements	Results
Switches & Controls Test	UL 1647, Sec. 43	The device that controls a motor of an appliance, or the like, shall perform acceptably when subjected to an overload test consisting of 50 cycles of operation. There shall be no electrical or mechanical malfunction or breakdown of the device or undue burning or pitting of the contacts, and the fuse in the grounding connection shall not open.	N/A
Strain Relief Test	UL 1647, Sec. 45	The strain relief means shall withstand 1 minute without displacement a direct pull of 35 lbs (156 N).	N/A

Remark: N/A – Not applicable; N/T – Not tested as per client's requirements; N/R – Not requested by client.

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 18 of 29

Test Result 1: Chemical test (SGS Ref No. CAN13-105398& CAN13-108006)

Test Part Description :

Specimen No.	SGS Sample ID	Description
1	CAN13-105398.001	Black coating on metal

Remarks :

- (1) 1 mg/kg = 0.0001%
- (2) MDL = Method Detection Limit
- (3) ND = Not Detected (< MDL)
- (4) "-" = Not Regulated

16 CFR 1303

Test Method : CPSC Test Method: CPSC-CH-E1003-09.1 'Standard Operation Procedure for Determining Lead (Pb) in Paint and Other Similar Surface Coatings'.

Test Item(s)	Limit	Unit	MDL	001
Lead (Pb)	0.009	% (w/w)	0.002	0.0038
Comment				PASS

Test Part Description :

Specimen No.	SGS Sample ID	Description
1	CAN13-108006.001	White paint

Remarks :

- (1) 1 mg/kg = 0.0001%
- (2) MDL = Method Detection Limit
- (3) ND = Not Detected (< MDL)
- (4) "-" = Not Regulated

16 CFR 1303

Test Method : CPSC Test Method: CPSC-CH-E1003-09.1 'Standard Operation Procedure for Determining Lead (Pb) in Paint and Other Similar Surface Coatings'.

Test Item(s)	Limit	Unit	MDL	001
Lead (Pb)	0.009	% (w/w)	0.002	ND
Comment				PASS

Notes:

- (1) The result(s) of 001 shown is/are of the total weight of wet sample.

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 19 of 29

Test Result 2: Flammability test

1. Foam

(1) TB117 Requirements, Test Procedure and Apparatus for Testing the Flame Retardance of Resilient Filling Materials Used in Upholstered Furniture-2000 Section A Part I

I Sample Details

Material / Color:	Foam / White	Density of sample:	65.8 kg/m ³
Specified size of sample	12 x 3 x 1/2 inches	Actual size of sample:	12 x 3 x 1/2 inches

II Test Condition

	Temperature	Relative humidity	Duration
Conditioning of test sample	(20±2)°C	RH (50±5)%	24 h
Oven Aging	104°C	----	24 h

III Acceptance Criteria:

For each set of tests (Initial and After Oven Aging):

- (1) The material fails the test when two or more specimens fail the following criteria,
- (2) or one-time retest of 5 additional specimens is permitted if only 1 specimen fails the following criteria. The material fails the test if one or more specimen fails in retest.

	After flame	After glow	Char Length
Maximum Individual Specimen	10.0 seconds	Not specified	8.0"
Maximum Average	5.0 seconds	15.0 seconds	6.0"

IV Test Result

IV Test Result					
Specimen Number		After flame (Second)	After glow (Second)	Char length (inch)	Rating
Initial Test	1	1.2	0.0	0.6	Pass
	2	1.6	0.0	0.7	Pass
	3	2.4	0.0	0.5	Pass
	4	1.8	0.0	0.7	Pass
	5	2.5	0.0	0.8	Pass
	AVE	1.9	0.0	0.7	Pass
After Oven Aging	6	2.6	0.0	0.8	Pass
	7	3.2	0.0	0.7	Pass
	8	2.5	0.0	1.2	Pass
	9	1.8	0.0	1.1	Pass
	10	2.3	0.0	0.9	Pass
	AVE	2.5	0.0	0.9	Pass

Sub – Conclusion: Pass

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 20 of 29

(2) TB117 Requirements, Test Procedure and Apparatus for Testing the Flame Retardance of Resilient Filling Materials Used in Upholstered Furniture-2000 Section D Part II

I Sample Details

Material / Color:	Foam / White	Density of sample:	65.8 kg/m ³
Thickness of sample:	53 mm		

II Test Condition

	Temperature	Relative humidity	Duration
Precondition	(20±2)°C	RH (50±5)%	24 h

III Acceptance Criteria:

For each specimen: Minimum weight retention of greater than 80%.

- (1) The foam fails the test when two or more specimens fail the criteria,
- (2) or a single retest of 3 additional specimens is permitted if the weight retained of 1 specimen is less than 80%.
The foam fails the test if one or more specimen fails in retest.

IV Test Result

Specimen #	Weight Before Test (grams)	Weight After Test (grams)	Weight Retained (percent)	Rating
1	204.7	203.1	99.2	Pass
2	208.4	206.3	99.0	Pass
3	206.3	204.5	99.1	Pass

Sub – Conclusion: Pass**2. Fabric/Leatherette**

TB117 Requirements, Test Procedure and Apparatus for Testing the Flame Retardance of Resilient Filling Materials Used in Upholstered Furniture-2000 Section E Part I Upholstery Fabrics

I Sample Details

Materials / Color	Plain Surface Fabric / Black
Weight of sample	204 g/m ²

II Test Condition

Conditioning of test specimen	Temperature: T=221°F (105°C)	Duration: 30min
-------------------------------	--------------------------------	-----------------

III Acceptance Criteria:

Shall meet the class 1 requirements of U.S department of commercial standard 191-53

Minimum Average Burning Time (Flame Spread)	
Plain Surface Materials	3.5 Seconds or No Recordable Burning Time
Raised Surface Materials	7 Seconds or No Recordable Burning Time

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 21 of 29

ABBREVIATIONS OF "NO RECORDABLE BURNING TIME" CATEGORIES:

DNI--Did not ignite when exposed to test ignition source.

IBE--Ignited but extinguished before burning through stopcord.

SF--Surface flash only; stopcord not burned & no burning/charring/fusing of the base fabric.

TSF--Timed surface flash; stopcord burned, but no burning/charring/fusing of the base fabric.

N/A-- Not Applicable.

IV Test Result:

Rate of Burning (sec)							
Length				Width			
Sample#	Face	Sample#	Back	Sample#	Face	Sample#	Back
1	DNI	6	DNI	11	DNI	16	DNI
2	DNI	7	DNI	12	DNI	17	DNI
3	DNI	8	DNI	13	DNI	18	DNI
4	DNI	9	DNI	14	DNI	19	DNI
5	DNI	10	DNI	15	DNI	20	DNI
Average	N/A	Average	N/A	Average	N/A	Average	N/A

Sub-Conclusion: Pass**Remark:** The content of the Fabric test report is extracted from the test report number SDHG1306004263FT.

Test Result 3:

Colorfastness to Crocking: Crockmeter Method (AATCC Test Method 8-2007)

General Information:

Style of Specimen : See photo
 Test Cycles : 10
 Atmospheric Conditioning : Temperature: 21±1°C; Humidity: 65±2%RH
 Crocking Method : ☒ Dry Crocking ☒ Wet Crocking
 Test Equipment : Color fastness tester; Model: CM-1; No.: SD-HG-E333

Test Result:

Sample	Crocking Method	Grade	Client's requirement	Conclusion
1	Dry Crocking	4	Grade _≥ 4	Pass
	Wet Crocking	4.5	Grade _≥ 3	Pass
2	Dry Crocking	4	Grade _≥ 4	Pass
	Wet Crocking	4.5	Grade _≥ 3	Pass

Note: 1. According to AATCC test method 8, the grade 5 was the best and grade 1 was the worst.

2. The test result of sample 2 was copied the result of sample 2 in "SDHG1306004263FT".

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 22 of 29

PHOTO APPENDIX:



Sample as received – View 1



Sample as received – View 2



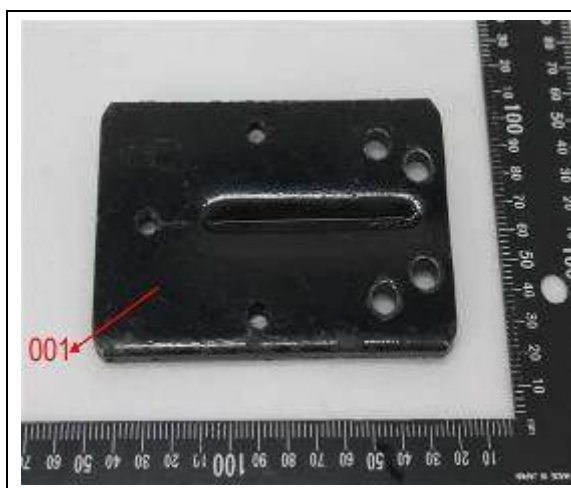
Sample as received – View 3



Sample as received – View 4



Sample for lead content test



Sample 001 for lead content test

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

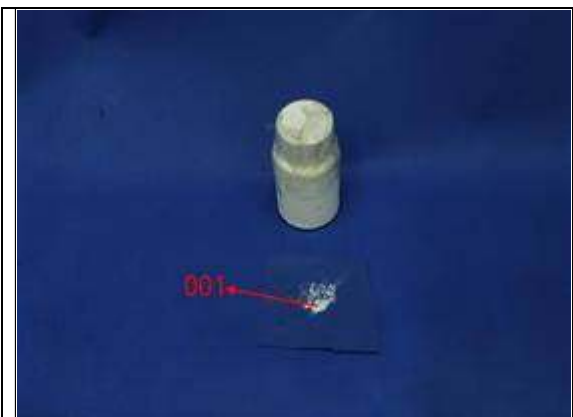
Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 23 of 29



Sample 001 for lead content test



Sample for flammability test



Sample for flammability test



Sample for Color Fastness To Crocking



Sample for Color Fastness To Crocking

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Test Report

No. SDHG1306004262FT

Date: Aug.13, 2013

Page 24 of 29



Actual artwork



Address& Barcode



Product information



Warranty



Plastic bag(photo was provided by client)



Law label(only soft-copy was checked)

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

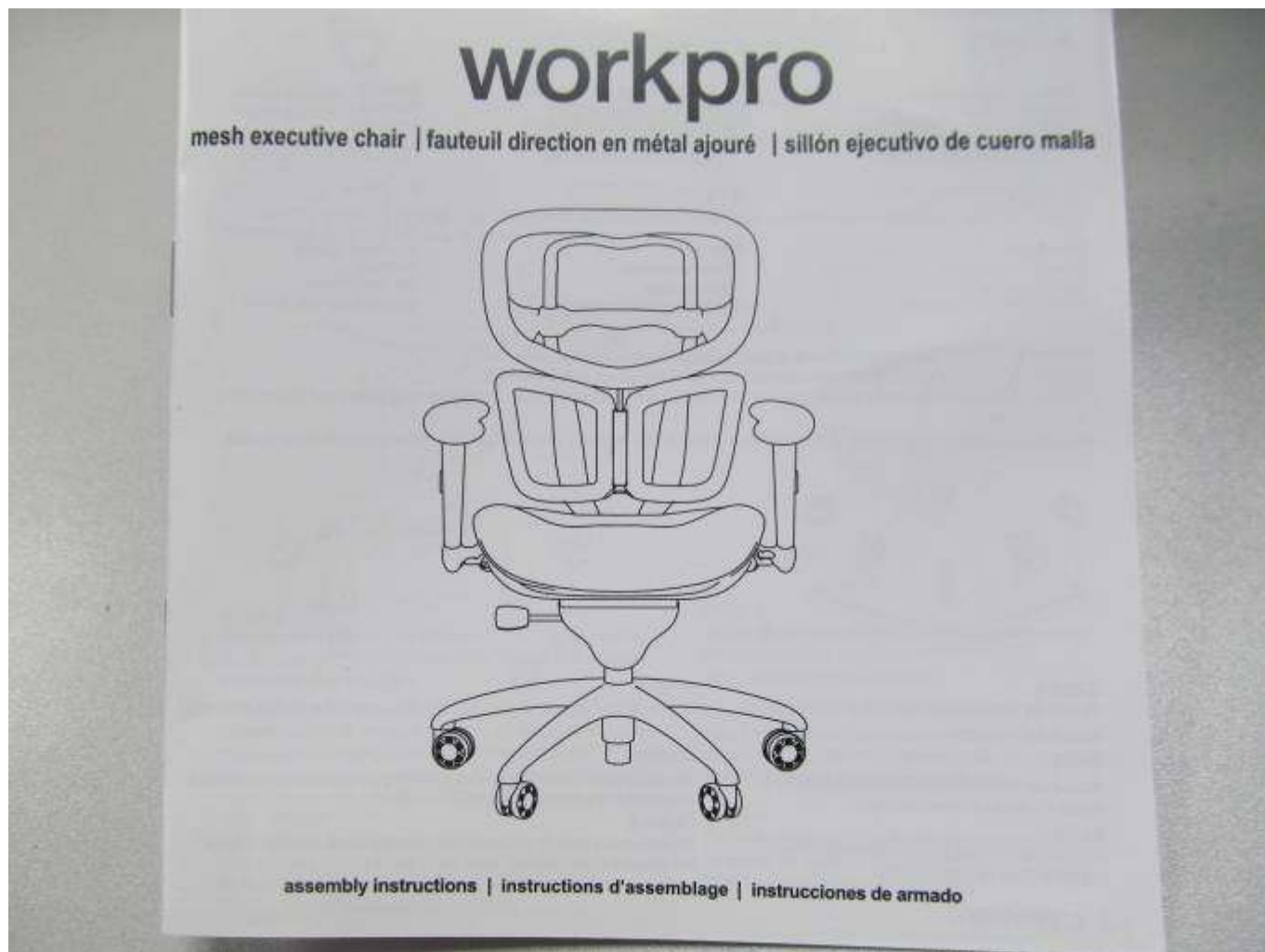
NOTICE

THIS ARTICLE MEETS
THE FLAMMABILITY
REQUIREMENTS OF
CALIFORNIA BUREAU
OF HOME FURNISHINGS
TECHNICAL BULLETIN
117.CARE SHOULD BE
EXERCISED NEAR
OPEN FLAME OR WITH
BURNING CIGARETTES.

Law label

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

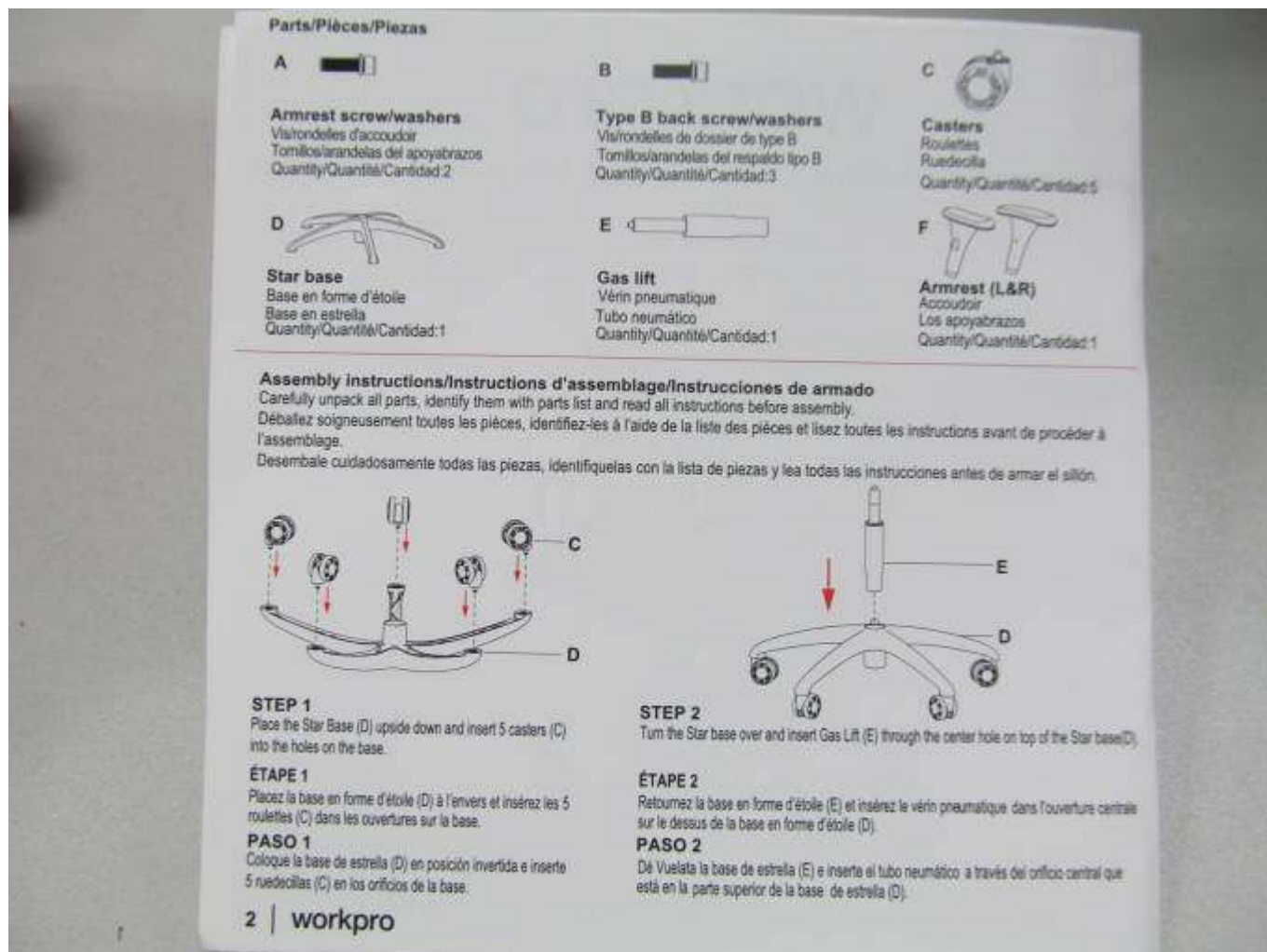
Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com



Assembly instructions

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and, for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com



Parts list

Limited Lifetime Warranty

What The Warranty Covers

Except as limited below, OfficeMax warrants to the original purchaser that this commercial grade product is free from defects in materials and workmanship.

What the Period of Coverage Is

Product or Part

Period of Coverage

Commercial Grade	For as long as you own the chair
Seating controls, pneumatic cylinders, wood seating components, glides, casters and polymer-based components and molded foam	12 years from the original date of purchase
Stacking Chairs, seating upholstery fabrics, foam, laminates, veneers and finishes, and other covering material	5 years from the original date of purchase

How This Warranty Is Limited

Commercial usage is using the chair for a single shift of eight (8) hours per day, forty (40) hours per week by a person weighing less than 250 pounds (unless the specific chair is rated for weight in excess of 250 pounds).

"Defects" are imperfections which impair the use of the chair.

"Original Purchaser" is the person or company who actually purchased the product from OfficeMax.

What The Warranty Does NOT Cover

- (1) improper assembly or disassembly;
- (2) product modification, intentional damage, fire, accident, misuse, abuse, negligence or exposure to the elements;
- (3) labor or assembly cost;
- (4) natural variations in wood or other materials;
- (5) color fastness or matching of color, grains or texture;
- (6) normal fading, stretching or wear and tear;
- (7) incidental or consequential damages from using the product.

Implied warranties, including the warranty of merchantability, shall not extend beyond the duration of the written warranty stated above.

What OfficeMax Will Do To Correct Problems

OfficeMax will refund or replace _____.

How You Can Get Service

For assistance with this product or for repair or replacement, please contact customer support via telephone at 1-800-254-0315 Monday – Friday, 8:00AM to 8:00PM U.S. Eastern Time.

How State Law Relates To The Warranty

This warranty gives you specific legal rights. You may also have other rights that may vary from state to state.

8 | workpro

Limited warranty – English

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com

Garantía limitada de por vida

Qué cubre la garantía
Excepto por las limitaciones que figuran a continuación, OfficeMax garantiza al comprador original que este producto comercial está libre de defectos de mano de obra y materiales.

Cuál es el periodo de cobertura

Producto o pieza	Periodo de cobertura
Grado comercial	Mientras sea propietario de la silla
Controles del asiento, cilindros neumáticos, componentes de madera del asiento, deslizadores, ruedecillas, componentes de polímero, espuma moldeada	12 años desde la fecha original de compra
Sillas apilables, tapicería del asiento, espuma, laminados, revestimientos y acabados, y otros materiales de cobertura	5 años desde la fecha original de compra

Limitaciones de la garantía
El uso comercial hace referencia al uso de la silla para un turno simple de ocho (8) horas por día, cuarenta (40) horas por semana por una persona que pesa menos de 250 libras (a menos que la silla especificada esté calificada para un peso superior a 250 libras). Los "defectos" son imperfecciones que perjudican el uso de la silla.
El "comprador original" es la persona o empresa que realmente adquirió el producto de OfficeMax.

Qué NO cubre esta garantía
(1) armado o desarmado incorrectos;
(2) modificaciones del producto, daños intencionales, incendio, accidente, uso indebido, abuso, negligencia o exposición a elementos de la naturaleza;
(3) costos de mano de obra o armado;
(4) variaciones naturales de la madera u otros materiales;
(5) firmeza de los colores o coincidencia de colores, fibras o textura;
(6) decoloración y estiramiento normales o desgaste normal debido al uso;
(7) daño incidental o consecuente por el uso de este producto.

Las garantías implícitas, incluida la garantía de comerciabilidad, no se extiende más allá de la duración de la garantía escrita mencionada anteriormente.

Qué hará OfficeMax para corregir los problemas
OfficeMax reembolsará o reemplazará.

Cómo puede obtener el servicio
Para obtener asistencia relacionada con este producto o para la reparación o reemplazo, comuníquese con Soporte al cliente por teléfono al **1-800-254-0315** de lunes a viernes de 8:00 AM a 8:00 PM, hora estándar del este de EE.UU.

Cómo se relaciona la legislación estatal con esta garantía
Esta garantía le proporciona derechos específicos otorgados por las leyes. Usted puede tener también otros derechos que varían según el estado.

10 | workpro

Limited warranty –Spanish

*** End of Report ***

This document is issued by the Company subject to its General Conditions of Service printed overleaf, available on request or accessible at <http://www.sgs.com/en/Terms-and-Conditions.aspx> and for electronic format documents, subject to Terms and Conditions for Electronic Documents at <http://www.sgs.com/en/Terms-and-Conditions/Terms-e-Document.aspx>. Attention is drawn to the limitation of liability, indemnification and jurisdiction issues defined therein. Any holder of this document is advised that information contained herein reflects the Company's findings at the time of its intervention only and within the limits of Client's instructions, if any. The Company's sole responsibility is to its Client, and this document does not exonerate parties to a transaction from exercising all their rights and obligations under the transaction documents. This document cannot be reproduced except in full, without prior written approval of the Company. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law. Unless otherwise stated the results shown in this test report refer only to the sample(s) tested and such sample(s) are retained for 30 days only.

Attention: To ensure the authenticity of testing / inspection report & certificate, please contact us at telephone: (86-755)83071443, or email: CN.Doccheck@sgs.com